



COVID-19(Coronavirus Information)

To Our Colours Community

Colours, Inc. has established a COVID-19 Response Group to track developments related to COVID-19, to review current policies and to continue ongoing communication with the Colours community. We are actively following the recommendations of our local, state and federal officials for each location and are aware that it is every changing. At Colours, Inc. safety is our primary goal for our customers, suppliers, team members, their families and the communities we operate in. Over the past few days, Colours, Inc. has established detailed recommendations per the CDC regarding COVID-19 to reduce risk to all of you.

Currently, our stores are open for normal business hours. We are ready to serve you.

Store hours and operations will continue to be evaluated.

As of last week, our stores have all been given direction on following precautionary measures by practicing:

Good Hygiene: We are encouraging all our employees to remain as healthy as possible by practicing good hand hygiene by washing thoroughly with soap and water for at least 20 seconds. Avoid touching your eyes, nose and mouth. When coughing or sneezing to cover your mouth with a tissue and immediately wash your hands.

Social Distancing: Our team members will avoid direct physical contact with each other and limit handshakes for the time being. If you would prefer to call or email your order to limit exposure in your shops, please contact your sales rep, store manager or branch location to set up. Our drivers have been informed in order to limit contact that upon delivery of your product they will sign their name and the shop representative accepting the order rather than the shop signing the invoice. We will be implementing this process until April 1st and re-evaluate.

Travel and Meeting Exposure: To protect our Colours community, we have canceled all air travel, canceled attending upcoming conferences, eliminated in-person meetings, restricted suppliers from entering our office areas and encouraging our team to be proactive in cleaning their personal work area. Additionally, any member of our team including employees and family members who have recently traveled or have had direct contact with a person who has traveled to (or through) a CDC waning Level 3 or Alert level 2 country is instructed to remain away from all Colours locations of 14 days from the date of return to the United States or exposure to person.

Store Locations and Vehicle Disinfect: We have implemented that all Colours locations follow cleaning and disinfecting procedures several times throughout the day.

Stay Home if Sick: We are asking anyone who feels sick or who has a fever to stay home to avoid spreading any illness.

We are deeply committed to our Colours community's wellness and will continue to share new information as it becomes available. Thank you for being a valued member of the Colours organization and to allow of us to do our part in slowing the spread of this virus.

Warm Regards,

A handwritten signature in black ink that reads "Ali Mahalak". The signature is written in a cursive, flowing style.

Ali Mahalak

CFO

Colours, Inc.